

# Dorian J. Johnson

1164 Rogers Rd.  
Cassatt, SC 29032  
843-446-7793

Djjohns1@g.coastal.edu

## Summary of Qualifications:

I am a Certified Information Technology Specialist with 9 years experience with IT in general. I went on to Coastal Carolina University to obtain a bachelors degree in computer science. I also excelled on the Division 1 Track and Field Team where I also became an All-Conference Discus thrower and I was part of the Conference championship team. I also learned programming logic while using various languages I exercised those skills on an ecommerce site that I have developed at [www.usedeclipseparts.com](http://www.usedeclipseparts.com) I utilize OS-commerce, and various tools to keep the website up and running. I also employed my skills on the philosophy department's website at Coastal Carolina [www.coastal.edu/philosophy](http://www.coastal.edu/philosophy). While attending college I held a help desk position at Freestyle Music Park where I learned to solve more advanced issues over the remotely, over the phone and in person. I currently have my Cisco CCNA, CCNA security, & Security+ certifications.

## Education:

**Bachelor of Science in Computer Science, December 2009**  
Coastal Carolina University, Conway, SC

**Certificate in Cisco Networking Academy, May 2011**  
Central Carolina Technical College, Sumter, SC

**Certificate in PC Repair, May 2004**  
Applied Technology Education Campus, Camden, SC

## Experience:

**Network Engineer, September, 2011 – April, 2012**  
**Elauwit networks, Columbia, SC**

- Configure Various switches: Dell, HP, Cisco
- Setup NAT,DHCP,ACLs on Cisco 3750 Switches and 2800 routers
- Perform BGP routing to ISPs on Cisco 2800 and 2600 routers utilizing some route maps to direct traffic from going into the failover ISP's connection
- Working with the Cisco ASA in test environments
- Troubleshoot various outages
- Work with the network admin to learn new techniques and solve problems
- Configure Allworx VOIP PBX and virtual PBXs
- Install voice and Data cable
- Survey potential wireless and wired sites
- Troubleshoot Meraki wireless community with MR58 WAPs
- Configure Ruckus Wireless WAPs and Zone Directors
- Coordinate and implement various small business networks.
- Convert in-house managed exchange servers to cloud based Microsoft exchange servers
- Configure various ip cameras and NVRs': Mobotix, Speco, Vivotek, Nuuo
- Travel to different sites within the country to convert their internet services
- Educate clients of their hardware and software needs
- Helped Tier 1 technicians get Comptia Certifications
- Document projects utilizing Corel draw, Visio, Word, and Excel

### **Field Technician Team Lead, June, 2011 – October 2011**

#### **BLM Technology, Wells Fargo/Wachovia Statewide SC, NC (Contract)**

- Explain the daily duties to techs working with me and resolve any work related issues they have
- Handle paperwork i.e. inventory, time sheets, daily reports
- Installing PC's and peripherals for training rooms: imaging, cable management, QA testing, patching in new PC's to the Wells Fargo network.
- Install and Configure HP Proliant G6 and G7 Servers.
- Repair and Configure Lexmark Printers.
- Solve problems at each site and report the issues to the right department.
- De-Install Old PCs & servers; scrub the hard drives and sort out the hardware out in the storage closet and arrange for technology recyclers to pick up the old hardware

### **Systems Engineer, April 2010 to Present**

#### **United Way of Kershaw County, Camden, SC (Volunteer)**

- Develop a 10-user client server network utilizing Windows Small Business Server 2003 and Windows7 Pro, while staying within the budget's scope utilizing reliable resources
- Create documentation to aid the users in using the new client-server system
- Designed and implemented their networking scheme utilizing Visio
- Added and configured a Cisco WAP and secured the system with a Cisco Pix501 firewall
- Upgrade their Fast Ethernet network to a gigabit network and upgrade their Windows SBS 2003 to Windows SBS 2011 utilizing a Dell PowerEdge 2950
- Utilize a pivot table to develop a file system to help organize their files on their server.
- Provide understandable tech support and training for the hardware and software issues

### **IT Help Desk Analyst, January 2009 to December 2009**

#### **Freestyle Music Park, Myrtle Beach, SC**

- Performed troubleshooting on the InfoGenesis Point of Sale terminals
- Served as the Hardware technician with a concentration in networking: Cisco, Active Directory, Windows Server 2003, MS Exchange, etc.
- Performed PC maintenance: imaging, formatting, installing applications, troubleshooting hardware and software problems, etc.
- Performed tech support over the phone, remotely and face to face with professional courtesy while helping the user understand their issue.

### **Web Designer, February 2009 to December 2009**

#### **Coastal Carolina University, Conway, SC (Work Study)**

- Developed a new site for the Philosophy department
- [www.coastal.edu/philosophy](http://www.coastal.edu/philosophy)
- Worked on various projects including web-based applications, website enhancements, desktop applications, database-backed websites and web layout enhancements
- Coded web pages XHTML and CSS following the school's content management system

### **Technical Trainer/Student Assistant, August 2007 to August 2009**

#### **Coastal Carolina University, Conway, SC (Work Study)**

- Blackboard Helpdesk operator
- Assisted faculty and students with programming and software questions
- Instructed professors & trainers of how to use Dreamweaver, video editing software and MS Office to help create teaching aids
- Updated and maintained tablet PC's
- Implemented web design projects for professors utilizing html, XHTML, PHP, & MySQL.
- Installed various teaching aids for professor i.e. projectors, in-ceiling speakers, and smart boards

### **Library Assistant, August 2006 to August 2008**

#### **Coastal Carolina University, Conway, SC (Work Study)**

- Updated and maintained tablet PCs by doing virus scans, re-imaging hard disk drives
- Solving issues with patrons and explaining how to prevent their issues from occurring again

## **Other Contract**

### **Employment:**

- **HP/Morgan Stanley Smith Barney**, April 2012-Present, Network Printer Technician.
- **TD Bank/Carolina First**, May 2011-August 2011, Lexington, SC Field Technician/Network technician
- **JPMorgan Chase Home Loans**, December 2010–January 2011 Florence, SC PC Field Technician
- **Lifeline Ambulance**, November 2011-present Lugoff, SC Digital Form development & Implementation

### **Skills:**

- Microsoft Small Business Server 2003&2011, Server 2008, PHP, MySQL, CSS, XHTML, Search Engine Optimizing Java code testing and improving, Active Directory, Networking, team player, Analytical problem solver, Working Knowledge of Spanish, Microsoft Office Suite, great problem diagnosis and repair skills, Cisco wireless AP configuration, and various Cisco router and switch configuration, Cisco Pix Firewall Configuration, VMware

### **Certifications:**

- CCENT CSCO11897839
- CCNA CSCO11897839
- CCNA Security CSCO11897839
- Comptia A+ Certification Comp001020204525
- Comptia Network+ Comp001020204525
- Comptia Security+ Comp001020204525
- Hellerman-Tyton Product Installer
- Mobotix Camera Certified Installer

## **Other Professional Activities**

### **Manager/Operator, May 2006 - Present**

#### **Usedclipseparts.com, Cassatt, South Carolina**

- Develop, maintain, and advertise the site utilizing various resources
- Manage inventory
- Installed and Modified a OS-commerce shopping cart and incorporated in the site for parts purchasing for customers worldwide
- Securing all admin points of the sites
- Utilize PHP, XHTML, CSS, MySQL and Photoshop, Moviemaker, Adobe Premier Pro in creating the site
- Search Engine Optimizing getting the site within the first 5 pages of the majority of our keyword targets.
- Utilize tools provided through my webhosting company to make the site more user friendly
- Studying HTML 5 for a major site update.
- Drawing out update workflow with UML
- Utilize Social media for more site exposure i.e. link exchanges, sales, knowledge

# **I am Willing To Relocate**